



The “HTD Home Audio” app allows you to save your custom settings to our free cloud. Customized settings are stored and later retrieved based on a phone number you enter. Two backups are allowed per phone number. In most cases, the primary user will set up his/her app and then create a backup.

That backup data can then be restored to phones and tablets used by other users of the home audio system. So, while every phone or tablet used with the system can be uniquely customized, only one phone or tablet needs to start from scratch.

Below are the steps to back up custom settings from one phone and restore them to another. For simplicity, let’s refer to the primary user as George and another user as Elaine:

BACKUP

- George downloads the “HTD Home Audio” app.
- The first time he goes to any custom setting, George is required to enter a 4-digit “initial unlock code”. This code was provided via email at the time his order was placed. The initial unlock code can also be retrieved by using the app to scan the QR code found on the back of the gateway (model GW-SL1 or WGW-SL1).
- George then customizes the app with Zone Names and Source Names (both as displayed in the app and as displayed on LyncPad and LyncTouch keypads). George adds Shortcuts, Groups and Presets.
- George goes into System Settings and selects Backup 1 (or Backup 2).
- George is asked to enter a phone number that can receive text messages (SMS).
- For security, George may be asked to verify he is not a robot.
- George’s phone will receive a text message with a 6-digit number that he enters into the app to confirm he is the owner of that phone number.
- George is warned that the backup will overwrite any previous backup he saved to the cloud. Upon confirmation, George’s custom settings are backed up to our free cloud.

RESTORE

- Elaine downloads the “HTD Home Audio” app and enters the same 4-digit initial unlock code.
- Elaine goes into System Settings and selects Restore 1 (or Restore 2).
- Elaine is asked to enter a phone number that can receive text messages (SMS). Elaine enters the **SAME PHONE NUMBER GEORGE USED TO BACK UP HIS SETTINGS.**
- Elaine may be asked to verify she is not a robot.
- George is provided with a 6 digit number via text message to his phone. Elaine enters that number into her app to confirm she has legitimate access to that profile.
- Elaine is warned that the data will overwrite her current settings. Upon confirmation, her app will now look like George’s app.

At this point, Elaine’s phone can be customized uniquely for her and she has the option to create her own profile and backups using her own phone number.